



## INTERIOR REGULATION

### 1- Admission conditions

In order to be admitted to enter, set up and stay on a campsite, you must have been authorised to do so by the manager or his representative. It is his obligation to maintain the upkeep and good order of the campsite and the observance of the application of the present interior regulation.

Staying at the campsite implies accepting the provisions of the present regulation and committing to obeying it.

### 2- Police Formalities

Any person who is to stay at least one night in the campsite must first present him- or herself at the reception desk prior to his or her stay, with proof of identity, and complete the formalities required by the police. Minors who are not accompanied by their parents will only be admitted with written parental authorization.

### 3- Installation

The tent or caravan and its related equipment must be installed on the pitch indicated, in accordance with the directions given by the management or his representative.

### 4- Reception desk

**Open 8 AM to 7 PM | Low Season.**  
**Open 8 AM to 9 PM | High Season.**

At the reception desk, you'll find information on all the campsite services, as well as information on supplies, sports equipment, points of interest in the surrounding area and various addresses that might be useful. A book of complaints is provided for unsatisfied campsite users. Complaints can only be taken into account if they are signed, dated, relating to relatively recent events, and stated as precisely as possible.

### 5- Fees

Fees are paid at the reception desk. The amount of the fees is displayed at the entrance to the campsite and at reception. These fees are payable according to the number of nights that you stay at the campsite. It is requested that campsite users inform the campsite reception

of their departure no later than the day before they leave. Campers who have the intention of leaving before the reception desk opening hours must pay their fees the day before departure.

### 6- Noise and silence

Campsite users are kindly requested to avoid noises and discussions which could bother their neighbours. Sound-making devices should be adjusted accordingly, including air conditioners with noise levels over 30dB. Vehicle doors and boots should be closed with as little noise as possible. There must be absolute silence between 11pm and 7am (12pm on concert evenings).

### 7- Visitors

After having been authorised by the manager or his representative, visitors may be admitted on the campsite under the responsibility of the campers greeting them.

The camper can receive one or several visitors at the reception desk. If these visitors are admitted to enter the campsite, the camper greeting them will be charged a fee, to the degree that the visitor has access to the campsite services and/or equipment. The amount of the fee is displayed at the entrance to the campsite and at reception.

Visitors' cars may not enter the campsite.

### 8- Traffic & vehicle parking

Within the campsite, vehicles must limit their speed to 10 km/hr (6 mi/hr) and obey traffic signs. Traffic is prohibited between 11 p.m. and 7 a.m. The vehicles belonging to campers staying on the campsite are the only ones authorised to drive within the campsite. Parking is strictly prohibited on pitches that are usually used as accommodation. Moreover, vehicles must not obstruct traffic or keep new campers from setting up.

8a- It is prohibited to charge electric or hybrid vehicles on campsite pitches or other accommodation premises. There are seven charging terminals available at the campsite entrance.



## CONTINUATION OF THE INTERIOR REGULATION

### 9- Maintenance and appearance of installations

Every camper is required to abstain from any action that might prove detrimental to the cleanliness, well-being and appearance of the campsite, and in particular the sanitary facilities. It is prohibited to dispose of waste waters on the ground and in the gutters. Caravan campers are obligated to empty their waste waters into the equipment provided for this purpose.

Household rubbish, waste of any nature and papers must be deposited in the corresponding bins. It is strictly prohibited to wash outside of the basins provided for this use. If laundry must be hung, it will be hung as long as it is very discreet and does not bother the neighbours. Laundry must never be hung on the trees.

Plants and floral decoration must be respected. It is prohibited for the camper to put nails into trees, cut branches or plant plants. It is also prohibited to demarcate a pitch by personal means and to dig into the soil. Any damage caused to plants, fences, grounds or the campsite equipment will be repaired at the expense of the person responsible.

The pitch to be used during the stay must be maintained in the state in which the camper found it upon entering.

### 10- Safety

**Fire:** Open fires (wood, coal, etc.) are strictly prohibited. Stoves must be maintained in good working order and must not be used in dangerous conditions. In case of a fire, immediately inform management. Extinguishers are available for use if necessary. A first aid kit is available at the reception desk.

**Theft:** Management is responsible for the objects deposited at the reception desk and has a general obligation to supervise the campsite. The camper is responsible for his own camp, and must inform the manager of the presence of any suspicious person. Although the campsite is guarded, users of the campsite are invited to take the usual precautions to ensure the protection of their equipment.

**Pets:** Pets are admitted under the responsibility of their owners. They must be tattooed and vaccinated, and must be kept on a leash. Dogs and other pets must never be left without a leash. They should not be left alone on the campsite, even behind closed doors, if their owners – as their civil custodians – are absent.

**First aid:** A first aid kit is available at the reception desk. An AED (automated external defibrillator) is located in the central courtyard of the campsite.

### 11- Games

No violent or disruptive game can be organised near the accommodations. The meeting room cannot be used for lively games. Children must always remain under the surveillance of their parents.

### 12- Vehicle storage

Non-occupied equipment may only be left on the campsite with prior agreement of the campsite management and only in the specified area.

A fee, of which the amount will be displayed at reception, will be payable for this vehicle storage.

### 13- Infringement upon the interior regulation

In the case where a camper disturbs the stay of other campsite users, or does not observe the regulations of the present interior regulation, the manager or his representative can give formal notice to the party verbally or by writing if he deems it necessary.

In case of a serious or repeated infraction to the interior regulation and after verbal notice by the management to observe the rules, the management may cancel the contract.

In case of a penal infraction, the management may call upon the forces of order.