

Modification and cancellation of stay

100% Flexibility

Reserve your next holiday at Le Paradis with peace of mind: choose the Serenity option when you reserve, and enjoy flexible conditions in case you modify or cancel your stay!

Conditions:

No documentation is required.

This offer does not replace the other general sales conditions, but it does complete them in case you cancel or modify your stay.

Rate: **€2.5** per night for a basic pitch, **€5** per night in a rental accommodation.

Non-retroactive offer. Can only be added at the time of reservation.

Services not utilised

Any stay that is cut short (late arrival, early departure) of your own doing will not be eligible for a reimbursement.

Modification of your stay:

- Up to 14 days before the beginning of your stay, the dates of your stay may be modified free of charge for a stay to be scheduled in the following 12 months.
- The stay may be postponed to a future date.
- Any price difference between the original stay and the new stay, at the time of the modification, will remain at the client's expense. If the new stay proves less expensive than the original one, the difference will not be reimbursed.
- Beginning 13 days before your arrival and for any stay that has already begun, the dates of the stay may not be modified.

Cancellation and reimbursement of your stay

- Up to 30 days before your scheduled arrival, you may cancel your stay, and all amounts paid will be fully reimbursed.
- Between 29 and 14 days before your scheduled arrival, the stay may be cancelled for the fixed cancellation fee of 70 euros. The amounts paid at the time of the request for a cancellation will be reimbursed, minus the cancellation fee.
- Beginning 13 days before your arrival and in case of any stay that has already begun, no reimbursement will be made.